



CORES Browser Compatibility Clarification

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The promise of new features and improved security offered by HTML5 has prompted Microsoft to adjust its support timeline for Internet Explorer (IE). The CORES platform will follow the same support timeline that Microsoft outlined for IE.

IE7 and IE8

Microsoft announced that they will end support for IE7 and IE8 on January 12, 2016. CORES will also stop supporting these older browsers effective this date. This means that, if some features or functions no longer work in IE7 and IE8, or if bugs or performance issues appear only when using IE7 and IE8, the CORES team will not investigate or fix these issues.

IE9 and greater versions

Microsoft issued the following statement: Beginning January 12, 2016, only the most current version of IE available for a supported operating system will receive technical support and security updates. This means that, if some features or functions no longer work, or if bugs or performance issues appear only when using a version of IE that is not supported by Microsoft, the CORES team will not investigate or fix these issues. Beginning January 12, 2016, the CORES team will investigate IE issues only if they appear in the following browser and operating system combinations:

Operating System (OS)	Last Date for Extended OS Support	Internet Explorer Version
Windows Vista SP2	April 11, 2017	IE9
Windows 7	January 14, 2020	IE11
Windows 8	January 10, 2023	IE11

What action do I need to take?

We are providing this advance notice to ensure you have as much time as possible to plan for alternative strategies. We strongly recommend that you and your IT administrators upgrade to one of the supported browsers in accordance with Microsoft's schedule. If you are running an older version of IE, such as IE 8 on Windows 7 Service Pack 1 (SP1), we recommend that you plan to migrate to one of the above supported operating systems and browser combinations by January 12, 2016.

Other Browser Support

The CORES platform will continue to support the most recent stable version of Mozilla® Firefox® and Google Chrome™. We also support Apple® Safari® versions 6.x and greater on Mac OS X.
